

Wish Work
Code of Conduct

The Purpose

We are providing these materials hoping for having better understanding what matters most, how do we act, and how we are characterized. It will be helpful for managing expectations and lead to a better collaborations to realize the mission that we have.

Who Must Follow Our Code?

We expect all of the team members, freelancers, and board members to know and follow the **Code**. Failure to do so can result in disciplinary action, including termination of employment. Moreover, while the Code is specifically written for **Wish Work** employees and Board members, we expect members of our extended workforce (temps, vendors, and independent contractors) and others who may be temporarily assigned to perform work or services for Wish Work to follow the **Code** in connection with their work for us. Failure of a member of our extended workforce or other covered service provider to follow the **Code** can result in termination of their relationship with **Wish Work**.

Serve Our Clients

Clients are real assets of **Wish Work**. In this regard, we keep following principles in mind:

1- Responsiveness

part of being useful and honest is being responsive: We recognize relevant client feedback when we see it, and we do something about it. We take pride in responding to communications from our clients, whether questions, problems, or compliments no matter it is related to their product or not. If something is broken, fix it.

2- Integrity

our reputation as a company that our users can trust is our most valuable asset, and it is up to all of us to make sure that we continually earn that trust. All of our communications and other interactions with our users should increase their trust in us.

3- Partnership

when we talk about partnership, we think about act as a partner, think as a partner and help as a partner with respect to our clients. If our clients grow, we grow. As we know, in our era, the evolvment of the products has been increased rapidly, so we invest on people and one of the invaluable assets for us is our relation to clients.

Support and Respect

Wish Work ensures that individuals are treated respectfully, fairly, and compassionately in all aspects of Alphabet interactions and applies policies, procedures, and outcomes consistently regardless of who is involved.